



<https://www.linkedin.com/in/aparna-agarwal-iaf/>

Experienced and highly motivated Officer with 13 years of proven track record of leadership and management in high-pressure situations in the domains of IT and Communication Project Management, IT Consulting, Operations, Supply Chain Management, Human Resource Management and Strategy Planning in the Indian Air Force. Skilled in building and strengthening relationships to drive cohesive projects and operations to accomplish results in-line with organizational requirements.

CYBER SECURITY SPECIALIST, PROJECT MANAGER-IT

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SENIOR COMMUNICATION & IT OFFICER (VP OPERATIONS/PROJECT MANAGER) NOVEMBER 2020 - PRESENT

- Spearheaded projects to build multi-layered, secure and reliable IT infrastructure for operational deployment of strategic equipment through efficient inventory management.
- Expertise in on-site monitoring, conducting of root cause analysis of failures and streamlining operation to minimize downtime in communication system.
- Ensured robust cyber security posture in providing internet services in stipulated timelines by effective UTM configuration thereby achieving 'zero' violations.

COMMANDING OFFICER (DIRECTOR/HEAD OF OPERATIONS) AUGUST 2017 - NOVEMBER 2020

- Develop and implement HR strategies, policies, and practices that align with Organization objectives, and promote a positive and productive workplace culture
- Introduced agile to cross-functional teams of 100+ technical professionals, identified bottle necks, improvement opportunities, resolved issues and sequenced activities to meet 100% deadlines and achieve project goals.
- Led more than 100 air warrior on various missions, ensuring their safety and well-being in high-pressure situations.



EDUCATION

- Certificate Course, Global Supply Chain & Logistics Management (Indian Institute of Foreign Trade - Knowledge Centre, New Delhi) 1st Mar 2023 - 1st Sep 2023
- MBA , Business Management (Narsee Monjee Institute of Management Studies, Mumbai) 1st Jul 2021 - 1st Jun 2023
- PGD , Aeronautical Engineering (Visvesvaraya Technological University, Belgaum) 1st Jul 2010 - 1st Jun 2011
- BE , Computer Science (Baldev Ram Mirdha Institute of Technology, Jaipur) 1st Mar 2005 - 1st Mar 2009



CERTIFICATE

- Lean Six Sigma Course (green belt)
- Professional Knowledge Course
- Basic & Intermediate Air Staff Course
- Basic Information Warfare course
- Workshop for Leadership and Behavioral Sciences
- Operation & Maintenance of Upgraded Tropo Communication Course
- Composite Communication & Computer Networking Course
- Appraisal Report workshop
- Audit capsule course on Information Warfare.
- Programming Languages



ACHIEVEMENT

- Commendation by Air Officer Commander-In-Chief for utmost dedication.
- First in the order of merit in the Professional Knowledge Course



KEY SKILLS

- Project Management
- Management IT Infrastructure
- Team Leadership
- Cyber Security
- Information Security Governance
- General Administration
- Operations Management
- Crisis & Risk Management
- Budgeting & Inventory Management

SENIOR IT OFFICER (PROJECT MANAGER -IT) AUGUST 2014 - AUGUST 2017

- Maintained and managed IT & networking equipment, supplies, and services ensuring there optimal serviceability for mission readiness as well as user satisfaction.
- Conducted numerous cyber awareness campaigns to identify and mitigate IT-related risks, and to ensure zero-violation cyber policy of IAF.
- Handled IT Budget and inventory of around 1500 PCs/workstations. Developed and implemented IT inventory control procedures, resulting in a 20% reduction in inventory losses.

NETWORK ADMINISTRATOR (NETWORK OPERATIONS MANAGER) JANUARY 2011 - AUGUST 2014

- Orchestrated and administered as PMG in collaboration with external stakeholders to build an exclusive communication network.
- Collaborated with external stakeholders to ensure multiple stages of redundancy in communication systems.
- As part of PICG(Project Implementation Core Group) for Network For Spectrum (NFS) project, worked closely with engineering, logistics, operations and executive team to ensure timely implementation of project.

PREFERRED INDUSTRIES

- Cyber Security, IT, Operations, Administration